

Offices

Collinsville

240 Regency Centre Collinsville, IL 62234 Phone: (618) 344-3065

Springfield

3130 Chatham Road, Suite C Springfield, IL 62704 Phone: (217) 492-5090

Harrisburg

110 East Locust Street, Room 12 Harrisburg, IL 62946 Phone: (618) 252-8271

Centralia

221 East Broadway, Suite 102 Centralia, IL 62801 Phone: (618) 532-9676

Olney

120 South Fair Olney, IL 62450 Phone: (618) 392-7737

Washington, DC

2452 Rayburn House Office Bldg Washington, DC 20515 Phone: (202) 225-5271

Disaster and Recovery Resources

Office of Congressman John Shimkus

SHIMKUS.HOUSE.GOV/STORMS



On the following pages is information I hope will be of assistance to residents of southeastern Illinois who have been affected by the catastrophic flooding this spring. Assistance is available across a wide range of areas and agencies, including non-profits. This is by no means a complete list of all the sources of assistance in our region. There are many other groups assisting in the recovery, including local volunteer organizations who are working so hard to help our communities.

Please note that certain programs and agency assistance may not yet be available but could become so at a later date as the recovery effort continues. If you do contact one of the agencies listed here and are told that help is not yet available, it would be advisable to try again at a later date if some other resolution is not found in the meantime.

I hope that residents of the area will contact me if there is any way in which I can be of assistance as our region's recovery continues. A list of my offices is on the left, and you may e-mail me by clicking "Contact Me" on my web page at shimkus.house.gov.

Disaster And Recovery Resources: Federal Declaration

Office of Congressman John Shimkus

Updated 5.11.11

At this time, we are still awaiting a federal disaster declaration for Illinois.

If the President approves Illinois for federal disaster assistance, aid will be available to our area from the Federal Emergency Management Agency (FEMA). If approved, our region will have access to FEMA staff in person, on the phone and on the web. FEMA will establish a Disaster Recovery Center in the area and will have personnel available to see damaged areas first-hand and meet with local residents to assist them with applications for assistance.

A resident of a declared disaster area may also apply for benefits from FEMA by phone at 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY) between the hours of 7 a.m. and 10 p.m., or online at www.disasterassistance.gov.

If the President declares Illinois a disaster area, the news will be announced in local media, and also on the FEMA web site at www.fema.gov. At that time, or shortly after, the locations of the Disaster Recovery Centers will be announced, as well as any other local information about applying for assistance.

Frequently asked FEMA questions can be answered by visiting http://www.fema.gov/assistance/dafaq.shtm.

Disaster and Recovery Resources: State & Local

Office of Congressman John Shimkus

Updated 5.11.11

Local Emergency Management Agency Contacts

Edwards County:	Ms. Deborah Judge	(618) 445-2721
Gallatin County:	Mr. Steve Galt	(618) 269-3040
Hardin County:	Mr. James Carman	(618) 287-2271 (Sheriff's Department)
Johnson County:	Mr. Jim Haney	(618) 658-8331
Lawrence County:	Mr. Jess Angle	(618) 943-2046
Massac County:	Mr. Larry Douglas	(618) 524-2002
Pope County:	Mr. Chris Hahn	(618) 683-4321 (Sheriff's Department)
Saline County:	Mr. Allen Ninness	(618) 252-3732
Wabash County:	Mr. Ross Madden	(618) 263-3111
Wayne County:	Mr. Galen Esmon	(618) 599-1518
White County:	Mr. Jim Totten	(618) 382-5321 (Sheriff's Department)

Community Action Agencies

 Shawnee Development Council in Karnak (618) 634-2201

Note: This office services Alexander, Hardin, Massac, Pope, Pulaski and Union Counties.

 Wabash Area Development, Inc. in Enfield (618) 963-2387

Note: This office services Edwards, Gallatin, Hamilton, Saline, Wabash, Wayne and White Counties.

 Farm Resource Center of Mound City (618) 748-9617

Note: The Farm Resource Center provides immediate assistance to Illinois residents in rural areas. This assistance includes rent, food, utilities and homeless shelters.

Townships

The Township Officials of Illinois (TOI can provide information on township road conditions as well as status updates on township assistance.) The TOI office in Springfield can be reached at (217) 744-2212, and individual township offices can be found in your local phone book.

Municipal

The Illinois Municipal League can provide information on village/town/city conditions, including that of roads, parks and utilities. Their number is (217) 525-1220. You can also find this information by contacting your local city hall.

Little Egypt Network, American Red Cross | www.redcrosslittleegypt.org

(618) 529-1525 or toll-free 1-800-272-2984

State Government Resources

Ready Illinois | www.ready.illinois.gov.

A wealth of good information about state agencies and programs, post-disaster consumer protection tips, insurance information, public health and flood cleanup.

State Treasurer's Disaster Recovery Program | www.treasurer.il.gov/

Low-interest loans for residents, business owners and farmers in the disaster area.

Insurance

The Illinois Department of Insurance can provide information on how to reach an insurance provider to report disaster claims. Their number is (217) 782-4515.

Transportation

The Illinois Department of Transportation (IDOT) office in Carbondale can provide road closure and conditions updates. The IDOT number is (618) 549-2171.

Disaster and Recovery Resources: Health & Wellness

Office of Congressman John Shimkus

Updated 5.11.11

Egyptian Health Department

Egyptian Health Department serves White, Gallatin and Saline Counties. Their website - <u>Egyptian.org</u> - has a wealth of information on cleaning up after flooding. Local offices are located at the following locations:

1705 College Avenue 209 West Lincoln

Carmi, IL 62821 Shawneetown, IL 62984

(618) 382-7311 (618) 269-3454

Main Street 1412 U.S. 45 North Ridgway, IL 62979 Eldorado, IL 62930 (618) 272-4691 (618) 273-3326

Southern 7 Health Department

Southern 7 Health Department serves Pope, Hardin, Massac, Johnson, Union, Alexander and Pulaski Counties. Local offices are located at the following locations:

5 Ferrel Road 1230 Commercial Park Road

P.O. Box 817 P.O. Box 133

Rosiclare, IL 62982-0817 Metropolis, IL 62960-0133

(618) 285-6215 (618) 524-2657

515-½ East Vine Street 205 Main Street

Vienna, IL 62995-1615 Golconda, IL 62938-0440

(618) 658-5011 (618) 306-6132

Franklin- Williamson Bi-County Health Department

This office services Franklin and Williamson Counties. The Williamson County office is located at the following:

8160 Express Drive Marion, IL 62959 (618) 993-8111

Lawrence County Health Department in Lawrenceville

R.R. 3, Box 414 Lawrenceville, IL 62439 (618) 943-3302

Wabash County Health Department in Mt. Carmel

130 W. 7th St. Mt. Carmel, IL (618) 263-3873

Community Health Centers

Community Health & Emergency Services, Inc. of Carbondale - (618) 457-0450

Rural Health, Inc. of Anna - (618) 833-4471

Shawnee Health Service of Carterville - (618) 985-8221

Women, Infants and Children Program (WIC)

If you had to evacuate your home due to natural disaster, you may still be eligible to continue your WIC benefits and will be in "evacuee" status in the program. Evacuees may not need to present proof of identity, residency or income that is normally required if these documents were destroyed. For further information, you should contact your local WIC office or the Illinois office may be reached at 1-800-323-4769.

Supplemental Nutrition Assistance Program (SNAP)

If a Presidential Disaster is declared and the State of Illinois requests and is approved to do so, people already receiving SNAP benefits may temporarily be eligible for additional benefits. Those who many not ordinarily quality for SNAP may be eligible if they had expenses related to protecting, repairing, or evacuating their homes; or if they have lost income as a result of the disaster. To see if you quality for this assistance in Illinois, please call the DSNAP hotline at 1-800-843-6154.

Disaster and Recovery Resources: Agriculture

Office of Congressman John Shimkus

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Farm Service Agency | http://goo.gl/6hSCC

If you lost documents or necessary paperwork from any business conducted with the Farm Service Agency, please contact your local FSA if you need information from your documents.

Emergency Conservation Program | http://goo.gl/eWYmc

This program is designed to rehabilitate farmland damaged by natural disaster causing new conservation problems that if left untreated would "impair or endanger the land; materially affect the land's productive capacity; represent unusual damage which, except for wind erosion, is not the type likely to recur frequently in the same area; and be so costly to repair that Federal assistance is or will be required to return the land to productive agricultural use."

Livestock Indemnity Program | http://goo.gl/alhEC

The Livestock Indemnity Program is administered through FSA. The program is designed to provide benefits to livestock producers for deaths in livestock, in excess of normal mortality, due to adverse weather conditions, including flooding. Animals must have been maintained for commercial use as part of the farming operation on the date of death.

Assistance for Livestock, Honey Bees, & Farm-raised Fish | http://goo.gl/YiDzW

The Emergency Assistance for Livestock, Honey Bees, & Farm-raised Fish program is designed to specifically cover losses not covered under the Livestock Indemnity Program or Livestock Forage Program. Examples of items that could be covered are eligible grazing loss or loss of feed. Producers must file claims with their local FSA office within 30 days of loss.

Noninsured Crop Disaster Assistance Program | http://goo.gl/0Wi4V

The Noninsured Crop Disaster Assistance Program is available to producers growing a crop not eligible for coverage under other crop insurance programs.

Supplemental Revenue Assistance Program (SURE) | http://goo.gl/wyZ4a

To be eligible for SURE you must have obtained a policy or plan of insurance through the Federal Crop Insurance Corporation. You must sign-up for this program during the announced period each year at your local FSA Office.

Tree Assistance Program | http://goo.gl/zm0xu

The USDA FSA Tree Assistance Program provides financial assistance to qualifying orchardists and nursery tree growers suffering qualifying tree, bush or vine losses in excess of 15 percent. You must have already obtained a policy or plan of insurance through either the Federal Crop Insurance Act or the Noninsured Crop Disaster Assistance Program.

Emergency Forest Restoration Program | http://goo.gl/80quk

The USDA Emergency Forest Restoration Program provides payments to eligible owners of nonindustrial private forest land in order to carry out emergency measures to restore land with damage caused by a natural disaster.

Risk Management Agency

If your crop insurance documents were destroyed due to flooding, please contact your agent to obtain your information.

To file a claim with your policy through the Federal Crop Insurance Corporation, please contact your local agent.

Disaster and Recovery Resources: Military & Veterans

Office of Congressman John Shimkus

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Veterans may contact the Marion VA Medical Center, 2401 West Main Street, Marion, IL 62959, (618) 997-5311, or one of its Community Based Outpatient Clinics. Those are:

500 East Walnut Street Evansville, IN 47713 (812) 465-6202

1901 South 4th Street Suite 21 Effingham, IL 62401 (217) 347-7600

4105 North Water Tower Place Mt Vernon, IL 62864 (618) 246-2910

926 Veterans Drive Hanson, KY 42413 (270) 322-8019 2620 Perkins Creek Drive Paducah, KY 42001 (270) 444-8465

3400 New Hartford Road Owensboro, KY 42303 (270) 684-5034

1253 Paris Road Suite A Mayfield, Kentucky 42066 (270) 247-2455

1813 Willow Street Suite 6A Vincennes, IN 47591 (812) 882-0894

Veterans with questions about VA benefits should call 1-800-827-1000.

Replacement Headstones and Markers

Headstones and markers previously furnished by the Government may be replaced at Government expense if badly deteriorated, illegible, stolen or vandalized during the floods.

For guidance on obtaining a replacement headstone or marker, you may call the Memorial Programs Service Applicant Assistance Unit between the hours of 8:00 a.m. and 5:00 p.m. Eastern, Monday through Friday, at 1-800-697-6947.

Military Records destroyed by flood waters, or if you need replacement for other reason:

If you are a veteran or next-of-kin of a deceased veteran, you may now use <u>vetrecs.archives.gov</u> to order a copy of your military records.

For all others, your request is made by sending a Standard Form 180 to the National Archives National Personnel Records Center in St. Louis. Address:

National Personnel Records Center Military Personnel Records 9700 Page Avenue St. Louis, MO 63132-5100

(314) 801-0800

Email: MPR.center@nara.gov

Website: www.archives.gov/st-louis

Disaster and Recovery Resources: SS, Medicare, IRS, SBA

Office of Congressman John Shimkus

Updated 5.11.11

Social Security Administration

To replace a lost or damaged card.

National Toll-Free Number: 1-800-772-1213

Local Offices:

 105 South 6th Street
 125 Brett Chase
 1005 Factory Outlet Drive

 Mt. Vernon, IL 62864
 Paducah, KY
 West Frankfort, IL 62896

 1-866-931-2549
 1-866-614-7905
 (618) 937-2431

18 Veterans Drive 606 Veterans Drive Harrisburg, IL 62946 Vincennes, IN (812) 886-6881

Medicare

To report a missing or stolen Medicare card, beneficiaries and family members can call 1-800-MEDICARE. Beneficiaries can also call 1-800-MEDICARE for questions about their benefits.

IRS Disaster Assistance and Emergency Relief for Individuals and Businesses

Special tax law provisions may help taxpayers and businesses recover financially from the impact of a disaster, especially when the federal government declares their location to be a major disaster area. Depending on the circumstances, the IRS may grant additional time to file returns and pay taxes. Both individuals and businesses in a federally declared disaster area can get a faster refund by claiming losses related to the disaster on the tax return for the previous year, usually by filing an amended return.

The IRS also offers audio presentations on Planning for Disaster. These presentations discuss business continuity planning, insurance coverage, recording keeping and other tips to stay in business after a major disaster.

Reconstructing records after a disaster may be essential for tax purposes, getting federal assistance or insurance reimbursement. Records that you need to prove your loss may have been damaged or destroyed in a casualty. For helpful tips in reconstructing your

records, there is a handy checklist that covers personal residence/real property, vehicles, personal property, and business records. (http://goo.gl/E0z5v)

For IRS assistance and additional information, use these resources:

IRS Disaster Assistance Hotline at 1-866-562-5227 (Monday through Friday from 7 a.m. to 10 p.m. local time).

IRS Publication 2194, Disaster Losses Kit for Individuals.

IRS Publication 2194-B, Disaster Losses Kit for Businesses.

IRS Publication 584, Casualty, Disaster, and Theft Loss Workbook – This can help individuals make a list of stolen or damaged personal-use property and figure the loss. It has a room-by-room listing to help recreate an inventory and figure the loss on the one's home and its contents and one's motor vehicles.

IRS Publication 584-B, Business Casualty, Disaster, and Theft Loss Workbook – This is available to help businesses list stolen or damaged business or income-producing property and to figure the loss.

Small Business

The Small Business Administration (SBA) has a disaster claims and assistance center in Atlanta. The center may be reached by calling 404-331-0333. The SBA offers very low interest loans after a natural or man-made disaster.

The Illinois Department of Commerce and Economic Opportunity (DCEO) offers some additional disaster assistance and resources. DCEO's number is (217) 782-7500.

Disaster and Recovery Resources: Housing

Office of Congressman John Shimkus

Updated 5.11.11

People needing to rent housing may get assistance from HUD's National Housing Locator System. This data base provides information on available housing by location [in the immediate area, within the region, or elsewhere nationally]; number of bedrooms needed; and rent levels. HUD staff and participating public housing agencies will assist disaster victims in obtaining information on available rental units.

For individuals personally affected by a disaster and requiring permanent housing assistance, HUD offers:

Section 203(h) of the National Housing Act

Under this special mortgage insurance program, individuals or families whose residence was destroyed or damaged to such an extent that reconstruction or replacement is necessary are eligible for 100 percent financing. Insured mortgages may be used to finance the purchase or reconstruction of a one-family home that will be the principal residence of the homeowner. Section 203(h) offers features that make homeownership easier –

- No down payment is required.
- The borrower is eligible for 100 percent financing.
- Closing costs and prepaid expenses must be paid by the borrower in cash or paid through premium pricing or by the seller, subject to a six percent limitation on seller concessions.
- Some fees are limited. Loan origination fee may not exceed one percent.

Eligible Participants: FHA-approved lending institutions, such as banks and mortgage companies are eligible for Section 203(h) insurance.

Application: The borrower's application for mortgage insurance must be submitted to the lender within one year of the President's disaster declaration.

Applications are made through an FHA-approved lending institution.

Section 203(k) of the National Housing Act

Under this mortgage insurance program, homebuyers may borrow funds from lenders, to purchase or refinance a house that also requires repair, rehabilitation, or modernization. A portion of the loan proceeds is used to pay the seller, or, if a

refinance, to pay off the existing mortgage. The cost of the rehabilitation must be at least \$5,000, but the total value of the property must still fall within the FHA mortgage limit for the area. Section 203(k) borrowers do not pay an upfront mortgage premium.

Eligible Participants: FHA-approved lending institutions, such as banks and mortgage companies.

Eligible Customers: All persons who can make monthly mortgage payments.

Section 203(k) Streamline Program

The Limited Repair Program permits homebuyers to finance an additional \$35,000 into their existing mortgage to improve or upgrade their home before move-in.

Property Improvement Loan Insurance (Title I)

The Title I program insures loans for up to 20 years, to finance the light or moderate rehabilitation of properties, as well as the construction of nonresidential buildings on the property. The maximum loan amount is \$25,000 (for single family or nonresidential buildings, and \$12,000 per family unit, not to exceed a total of \$60,000 for a multifamily structure. These are fixed-rate loans whose interest rates are not subsidized by HUD.

Eligible Lenders: Only lenders approved by HUD specifically for this program can make loans covered by Title I Insurance.

Application: Applications must be submitted to a Title I approved lender.

HUD Real Estate Owned (REO) Properties

HUD sells single family homes that it has foreclosed on. People interested in buying a HUD-home in their general area must contact a real estate sales professional who is authorized to sell HUD homes (most are). Your sales professional will submit a bid for you. For properties outside of a prospective buyer's area, consult the HUD web-site: http://www.hud.gov/homes/. A real estate sales professional is still needed to offer a bid on any property.

Public Housing | http://goo.gl/jJScV

People displaced by a disaster may find temporary or permanent housing in vacant properties owned by public housing authorities (PHA). Disaster victims must be incomeligible (low income) and PHAs must be willing to give priority to disaster victims. HUD Disaster Volunteers may locate vacant PHA units using the National Housing Locator System.

Home Repair Loans from USDA | http://www.rurdev.usda.gov/il

Funds can be used for a wide range of problems such as repairing or replacing a leaking roof, installing central heating and air conditioning, replacing windows or siding. Loans can also be used for improvements to plumbing, electrical, flooring, foundation repairs and more.

The maximum loan limit for an individual applicant is \$20,000. Loans have a one percent interest rate are available to cover the cost of eligible repairs. Loans can be repaid over a period of up to 20 years.

A low-cost loan allows the homeowner to make multiple repairs and keeps payments affordable. For example, a loan of \$5,000 over 20 years would cost the homeowner about \$23.00 a month.

Homeowners with very-low income, base of the county in which they live, can apply. For example, a two member household with an adjusted gross income of \$21,850 would be eligible in most of the southern 30 counties that we serve. Applicants must be the owner of the single family dwelling, occupy the home, able to repay the loan and have an acceptable credit history.

Grants may be available to homeowners 62 or older with very low income and without the ability to repay a loan. Grant funds are limited but may be used to remove health and safety hazards or to remodel dwellings to make them accessible to household members with disabilities. Grants have a life-time limit of \$7,500. These grants are often combined with loans to increase the amount available for repairs.

More information about Rural Development's 504 repair loan program is available by calling the USDA Service Center in Marion at (618) 993-5396, ext 120.

Disaster and Recovery Resources: Interior & Forest

Office of Congressman John Shimkus

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Bureau of Indian Affairs

If you lost documents pertaining to your roll number, please contact your tribal leader.

You should contact the Bureau of Indian Affairs for information about a lost Certificate of Degree of Indian Blood at (202) 513-7640.

Office of Surface Mining and Regulation Enforcement

For questions regarding damage to surface mines or property under the jurisdiction of this agency as a direct result of flooding please contact Mid-Continent Region Office of Surface Mining Reclamation and Enforcement in Alton, IL at (618) 463-6460.

US Fish and Wildlife Service

For questions or concerns about property and roads at the Crab Orchard National Wildlife Refuge, please contact the Refuge at (618) 997-3344.

Shawnee National Forest

For concerns about damage in or on Shawnee National Forest property or roads, please contact Shawnee National Forest Headquarters at (618) 253-7114.

If you lost copies of documents of agreements with the Shawnee National Forest, such as Special Use Permits or ATV Access Permits, please contact Shawnee National Forest Headquarters at (618) 253-7114.